



PRIVACY POLICY

Dr Magdalena Cybulska consulting at London Lauriston Clinic

Last updated: 29th January 2026

This Privacy Policy explains how **Dr Magdalena Cybulska** ("we", "us", "our") collects, uses, stores and protects your personal information when you use our medical consulting services.

Dr Magdalena Cybulska provides medical services independently under **Practising Privileges at London Lauriston Clinic**.

We are committed to protecting your privacy and complying with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

1. Who We Are (Data Controller)

The data controller for your personal information is:

Dr Magdalena Cybulska

Correspondence Address: 71-75 Shelton Street, Covent Garden, London, England, WC2H 9JQ

Email: contact@stylemedica.com

Certain information is also shared with **London Lauriston Clinic**, which operates as a **separate data controller** for clinical governance, regulatory, and operational purposes.

2. Information We Collect

We may collect and process the following categories of personal data:

a) Personal and contact information

- Name
- Date of birth
- Address
- Email address
- Telephone number
- GP details

b) Medical and health information (special category data)

- Medical history
- Symptoms and questionnaires
- Consultation notes
- Test results
- Treatment plans

c) Payment information

- Payment card details (processed securely by Stripe – we do not store card details)

d) Website or booking system usage (if applicable)

- IP address
- Browser type
- Pages visited

3. How We Use Your Information

We use your personal data to:

- Provide medical consultations and related healthcare services
- Maintain accurate clinical records
- Communicate with you regarding appointments and care
- Arrange prescriptions, referrals and investigations
- Process payments
- Comply with legal and regulatory obligations

4. Legal Basis for Processing

We process your personal data under the following lawful bases:

- **Provision of healthcare** (Article 9(2)(h) UK GDPR)
- **Contract** – to provide booked services
- **Legal obligation** – regulatory and record-keeping requirements
- **Legitimate interests** – administrative and service improvement purposes

5. Sharing Your Information

Your information may be shared with:

- London Lauriston Clinic

For clinical governance, medical records management, regulatory compliance, and complaints handling.

- Third-party service providers

Including (where necessary):

- Laboratories
- Pharmacies
- Referral specialists
- Semble (clinical and booking system)
- Stripe (payment processing)

These providers only receive information necessary to perform their services and are required to comply with data protection laws.

6. Use of Technology Providers

- Semble

We use Semble to manage appointments, clinical records, and consultations. Semble complies with UK GDPR and healthcare data security standards.

- Stripe

Payments are processed securely by Stripe. We do not store your payment card details.

Stripe Privacy Policy: <https://stripe.com/gb/privacy>

7. How We Store and Protect Your Data

We implement appropriate technical and organisational measures to protect your personal data, including:

- Secure systems
- Restricted access controls
- Encryption where appropriate

Clinical records are maintained in line with professional, legal, and regulatory standards.

8. How Long We Keep Your Data

- Medical records are retained in accordance with NHS and regulatory guidance (typically a minimum of 8 years for adults).
- Other personal data is kept only as long as necessary for the purposes outlined in this policy.

9. Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion (where legally permitted)
- Restrict processing
- Object to processing
- Data portability

To exercise your rights, please contact us using the details above.

10. Complaints

If you have concerns about how your data is handled, please contact us directly in the first instance.

You also have the right to lodge a complaint with the **Information Commissioner's Office (ICO)**:

<https://www.ico.org.uk>