



## PRIVACY POLICY

### Dr Magdalena Cybulska consulting at London Lauriston Clinic

Last updated: 29<sup>th</sup> January 2026

This Privacy Policy explains how **Dr Magdalena Cybulska** ("we", "us", "our") collects, uses, stores and protects your personal information when you use our medical consulting services.

Dr Magdalena Cybulska provides medical services independently under **Practising Privileges at London Lauriston Clinic**.

We are committed to protecting your privacy and complying with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

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#### 1. Who We Are (Data Controller)

The data controller for your personal information is:

**Dr Magdalena Cybulska**

Correspondence Address: 71-75 Shelton Street, Covent Garden, London, England, WC2H 9JQ

Email: [contact@stylemedica.com](mailto:contact@stylemedica.com)

Certain information is also shared with **London Lauriston Clinic**, which operates as a **separate data controller** for clinical governance, regulatory, and operational purposes.

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#### 2. Information We Collect

We may collect and process the following categories of personal data:

*a) Personal and contact information*

- Name
- Date of birth
- Address
- Email address
- Telephone number
- GP details

*b) Medical and health information (special category data)*

- Medical history
- Symptoms and questionnaires
- Consultation notes
- Test results
- Treatment plans

*c) Payment information*

- Payment card details (processed securely by Stripe – we do not store card details)

*d) Website or booking system usage (if applicable)*

- IP address
  - Browser type
  - Pages visited
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### **3. How We Use Your Information**

We use your personal data to:

- Provide medical consultations and related healthcare services
  - Maintain accurate clinical records
  - Communicate with you regarding appointments and care
  - Arrange prescriptions, referrals and investigations
  - Process payments
  - Comply with legal and regulatory obligations
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### **4. Legal Basis for Processing**

We process your personal data under the following lawful bases:

- **Provision of healthcare** (Article 9(2)(h) UK GDPR)
  - **Contract** – to provide booked services
  - **Legal obligation** – regulatory and record-keeping requirements
  - **Legitimate interests** – administrative and service improvement purposes
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### **5. Sharing Your Information**

Your information may be shared with:

- London Lauriston Clinic

For clinical governance, medical records management, regulatory compliance, and complaints handling.

- Third-party service providers

Including (where necessary):

- Laboratories
- Pharmacies
- Referral specialists
- Semble (clinical and booking system)
- Stripe (payment processing)

These providers only receive information necessary to perform their services and are required to comply with data protection laws.

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## **6. Use of Technology Providers**

- Semble

We use Semble to manage appointments, clinical records, and consultations. Semble complies with UK GDPR and healthcare data security standards.

- Stripe

Payments are processed securely by Stripe. We do not store your payment card details.

Stripe Privacy Policy: <https://stripe.com/gb/privacy>

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## **7. How We Store and Protect Your Data**

We implement appropriate technical and organisational measures to protect your personal data, including:

- Secure systems
- Restricted access controls
- Encryption where appropriate

Clinical records are maintained in line with professional, legal, and regulatory standards.

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## **8. How Long We Keep Your Data**

- Medical records are retained in accordance with NHS and regulatory guidance (typically a minimum of 8 years for adults).
  - Other personal data is kept only as long as necessary for the purposes outlined in this policy.
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## **9. Your Rights**

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion (where legally permitted)
- Restrict processing
- Object to processing
- Data portability

To exercise your rights, please contact us using the details above.

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## **10. Complaints**

If you have concerns about how your data is handled, please contact us directly in the first instance.

You also have the right to lodge a complaint with the **Information Commissioner's Office (ICO)**:

<https://www.ico.org.uk>